

# Complaint Inspection Compliance Plan

**Provider's Name:** Building Blocks

**City:** Brandon

**Provider Number:** 018043206

**Provider Type:** DCC

**Date Agency Action Issued:** 05/02/2024

The provider was found to not be in compliance with the following items.

## 67:42:17:21 - Center and school-age program ratio

### Summary of Compliance Issue:

Center and school-age program ratio - staff to child ratios are not maintained routinely in the mornings.

A center or school-age program must maintain the following ratios:

- (1) Five children to one staff for children up to three years of age;
- (2) Ten children to one staff for children three through four years; and
- (3) Fifteen children to one staff for children five years and over.

The providers are aware of the staff-child ratio requirements. The owner submitted a plan to the Office of Licensing and Accreditation addressing how the program will ensure that staff-child ratios are maintained, including in the morning. The program administration will routinely monitor the classrooms to ensure the staff-child ratios are maintained.

**Status:** Founded

**Agency Action:** Letter of Notification

## 67:42:17:19 - Group size - Center and school-age programs

### Summary of Compliance Issue:

Group size -- Center and school-age programs - There were 36 children observed in a classroom that has an individual room capacity of 27.

Maximum group sizes are determined by individual room capacity and all space used must be approved for care by the department. When room capacity does not align with the ratio requirements, a maximum of three additional children may be included in the room capacity as long as ratios are maintained.

A written plan was submitted to the Office of Licensing & Accreditation, which includes the program's plan to maintain individual room capacity. The program administration will routinely monitor the classrooms to ensure room capacities are maintained.

**Status:** Founded

**Agency Action:** Letter of Notification