

Complaint Inspection Compliance Plan

Provider's Name: Cultivate Nursery Care

City: Sioux Falls

Provider Number: 018043012

Provider Type: DCC

Date Agency Action Issued: 11/19/2024

The provider was found to not be in compliance with the following items.

67:42:17:16 - Confidentiality

Summary of Compliance Issue:

Confidentiality - A provider shared a photo of a child in care on their personal social media account. However, the program's written permission form does not address parental consent for posting photos on personal social media accounts.

The files and records of a provider are confidential. A child's records, photographs, and information about a child or the child's family may not be shared or publicly posted, unless the parent signs a consent form.

The provider has updated the written permission form to include consent for sharing photos of children in care. The confidentiality policy will be reviewed with all providers to ensure proper adherence to privacy guidelines.

Status: Founded

Agency Action: Letter of Notification