

Complaint Inspection Compliance Plan

Provider's Name: Lil' Hands Lil' Feet

City: Sioux Falls

Provider Number: 018042824

Provider Type: DCC

Date Agency Action Issued: 03/11/2024

The provider was found to not be in compliance with the following items.

67:42:17:21 - Center and school-age program ratio

Summary of Compliance Issue:

Center and school-age program ratio- There were 12 children in the one-year-old room with two providers and there were 11 children in the two-year-old room with two providers. One provider is required for every five children in both classrooms.

A center must maintain the following ratios:

- (1) Five children to one staff for children up to three years of age;
- (2) Ten children to one staff for children three through four years; and
- (3) Fifteen children to one staff for children five years and over.

A Corrective Action Plan has been implemented with the program and the Office of Licensing & Accreditation will continue to monitor for compliance.

Status: Founded

Agency Action: Corrective Action Plan

67:42:17:19 - Group size - Center and school-age programs

Summary of Compliance Issue:

Group size - There were 18 children in the 3-year-old room, which has a capacity of 11 children and there were 12 children in the 1-year-old room, which has a capacity of 8 children.

Maximum group sizes are determined by individual room capacity and all space used must be approved for care by the department. When room capacity does not align with the ratio requirements, a maximum of three additional children may be included in the room capacity as long as ratios are maintained.

A Corrective Action Plan has been implemented with the program and the Office of Licensing & Accreditation will continue to monitor for compliance.

Status: Founded

Agency Action: Corrective Action Plan