

# Complaint Inspection Compliance Plan

**Provider's Name:** Discovery Learning Center South

**City:** Sioux Falls

**Provider Number:** 018042657

**Provider Type:** DCC

**Date Agency Action Issued:** 08/14/2023

The provider was found to not be in compliance with the following items.

## 67:42:17:32 - Building requirements

### **Summary of Compliance Issue:**

Building requirements - The ceiling vents in the 3-year-old room had build up of dust and debris.

All walls, ceilings, floors, and equipment must be easily cleanable, kept clean, and in good repair.

The program will ensure all ceilings vents are kept clean and in good repair.

**Status:** Founded

**Agency Action:** Letter of Notification

## 67:42:17:19 - Group size - Center and school-age programs

### **Summary of Compliance Issue:**

Group Size- The program was not following the maximum group size, as determined by individual room capacity, in the infant room, the school age room, and the preschool room.

Maximum group sizes are determined by individual room capacity. When room capacity does not align with the ratio requirements, a maximum of three additional children may be included in the room capacity as long as ratios are maintained.

The program submitted a plan to the Office of Licensing & Accreditation to ensure individual room capacity is maintained for all classrooms.

**Status:** Founded

**Agency Action:** Letter of Notification

### 67:42:17:26 - Safe sleep practices

**Summary of Compliance Issue:**

Safe Sleep Practices- The program did not follow safe sleep practices. Three infants under the age of one were sleeping in swings. The infants were immediately moved to a firm, flat, non-inclined surface for sleep.

A provider shall follow the safe sleep practices contained in Caring for Our Children: National Health and Safety Performance Standards, 4th Edition, for infants under the age of one.

All providers have a clear understanding of the requirements outlined in ARSD 67:42:17:26 Safe sleep practices.

**Status:** Founded

**Agency Action:** Letter of Notification

### 67:42:17:20 - Supervision - Center and school-age programs

**Summary of Compliance Issue:**

Supervision- Staff did not adequately supervise a child in care. A child got outside of a door and staff were unaware that the child was outside.

A center provider supervising children must be in the same room with the children or on the playground with the children, and must be able to see or hear the children, at all times.

The Provider submitted a written plan, and the Office of Licensing & Accreditation will continue to monitor the program to ensure compliance is maintained.

**Status:** Founded

**Agency Action:** Letter of Notification