

Complaint Inspection Compliance Plan

Provider's Name: Prodigy Learning Center

City: Dakota Dunes

Provider Number: 018042118

Provider Type: DCC

Date Agency Action Issued: 03/15/2023

The provider was found to not be in compliance with the following items.

67:42:16:14 - Confidentiality.

Summary of Compliance Issue:

Confidentiality – Confidential information was shared with unauthorized individuals.

Staff will maintain in confidence all details involving children and their families.

The Director will update the programs policies to include additional details of maintaining confidentiality involving social media. The updated policy will be reviewed with all program staff. Additional training will be provided to staff in the area of confidentiality, professionalism, and supervision.

Status: Founded

Agency Action: Letter of Notification

67:42:16:19 - Supervision.

Summary of Compliance Issue:

Supervision – Children in care were not properly supervised.

Program staff are responsible for the direct care, protection, guidance and supervision of every child in care.

The program policies will be updated and reviewed with all program staff. Additional training will be provided to staff in the area of confidentiality, professionalism, and supervision.

Status: Founded

Agency Action: Letter of Notification