

Complaint Inspection Compliance Plan

Provider's Name: Creative Kids

City: Rapid City

Provider Number: 016599380

Provider Type: DCC

Date Agency Action Issued: 12/07/2023

The provider was found to not be in compliance with the following items.

67:42:17:21 - Center and school-age program ratio

Summary of Compliance Issue:

Center and school-age program ratio - There were 12 children ages 3-5 years old with one provider for approximately 15 minutes due to a provider not arriving on time for their scheduled shift. One provider is required for every 10 children who are 3-5 years old.

A center or school-age program must maintain the following ratios:

- (1) Five children to one staff for children up to three years of age;
- (2) Ten children to one staff for children three through four years; and
- (3) Fifteen children to one staff for children five years and over.

Children of program employees must be included in determining the children to staff ratio.

Ratio was maintained when an additional provider arrived. The requirements of ARSD 67:42:17:21 was reviewed with the Provider. The Provider understands that ratios have to be met at all times.

Status: Founded

Agency Action: Letter of Notification