

# Complaint Inspection Compliance Plan

**Provider's Name:** Creative Kids

**City:** Rapid City

**Provider Number:** 016599380

**Provider Type:** DCC

**Date Agency Action Issued:** 05/01/2023

The provider was found to not be in compliance with the following items.

## **67:42:10:07 - Staff-child ratio.**

### **Summary of Compliance Issue:**

Ratio – Staff to Child Ratio not maintained.

Program needs to maintain ratios at all times.

The Office of Licensing & Accreditation has implemented a Corrective Action Plan and will continue to monitor the program until August 31, 2023.

**Status:** Founded

**Agency Action:** Corrective Action Plan

## **67:42:11:05 - Sleeping areas.**

### **Summary of Compliance Issue:**

Sleeping Areas - A minimum of 3 feet is not maintained between each child during nap time.

Program must provide a minimum of 3 feet between each child during nap time.

The provider has a clear understanding of the sleeping area requirements and will ensure that 3 feet is maintained between sleeping children.

**Status:** Founded

**Agency Action:** Letter of Notification

**67:42:11:02 - Playground area -- Group care centers, residential treatment centers, day care programs, and intensive residential treatment centers.**

**Summary of Compliance Issue:**

Playground area - Bottom decking on playground has boards that are unlevel and may cause a child and/or staff to trip and fall.

Provider will repair the playground decking so all boards are level and do not create a tripping hazard.

The Office of Licensing & Accreditation has implemented a Corrective Action Plan and will continue to monitor the program until August 31, 2023.

**Status:** Founded

**Agency Action:** Corrective Action Plan

**67:42:16:19 - Supervision.**

**Summary of Compliance Issue:**

Supervision – Children in care were not properly supervised.

Program staff are responsible for the direct care, protection, guidance and supervision of every child in care.

The Office of Licensing & Accreditation has implemented a Corrective Action Plan and will continue to monitor the program until August 31, 2023.

**Status:** Founded

**Agency Action:** Corrective Action Plan

**61:15:01 - Fire Safety Standards**

**Summary of Compliance Issue:**

Exit Requirements - Half-door in classroom had two small black bungee cords holding it shut.

All exits need to remain unobstructed and easily accessible.

The Provider immediately removed the bungee cords and was educated on ARSD 61:15:01:09.

**Status:** Founded

**Agency Action:** Letter of Notification