

Complaint Inspection Compliance Plan

Provider's Name: The Children's Ark Inc.

City: Chamberlain

Provider Number: 010607199

Provider Type: DCC

Date Agency Action Issued: 04/12/2024

The provider was found to not be in compliance with the following items.

67:42:17:21 - Center and school-age program ratio

Summary of Compliance Issue:

Center and school-age program ratio - The program was found not maintaining staff-child ratio.

A center or school-age program must maintain the following ratios:

- (1) Five children to one staff for children up to three years of age;
- (2) Ten children to one staff for children three through four years; and
- (3) Fifteen children to one staff for children five years and over.

Children of program employees must be included in determining the children to staff ratio.

The Provider has a clear understanding of the ratio requirements, and has implemented a plan to ensure that ratios are maintained at all times. The Office of Licensing & Accreditation will conduct a monitoring visit within 30 days to ensure compliance.

Status: Founded

Agency Action: Letter of Notification