February 22, 2024
Sent to facility via email.

Amy Iversen, Chief Executive Officer
West River Mental Health
350 Elk Street
Rapid City, SD 57701

Re: West River Mental Health

Dear Ms. Iversen:

On January 31, 2024, the South Dakota Department of Health, Office of Licensure & Certification conducted a compliance survey of your Mental Health, Substance Use Disorders and Inpatient Chemical Dependency facilities for compliance with state rules. This visit found deficiencies whereby corrections were required.

We are accepting your plans of correction for the deficiencies. Please notify this office at (605) 773-3356 if you are unable to correct the deficiencies as outlined in your plan of correction.

If you have any questions relating to the deficiencies, contact Jim Bailey at the Office of Health Care Facilities Licensure & Certification at (605) 367-5434.

Sincerely,



Cassie Deffenbaugh, Administrator

cc: Muriel J. Nelson, Office of Licensing and Accreditation, Department of Social Services
with copy of PoC (via email)