December 19, 2024
Sent to facility via email.

Nikie LaFortune
Managing Director of Residential
Volunteers of America, Dakotas
PO Box 89306
Sioux Falls, SD 57109-9306

Re: Volunteers of America, Dakotas

Dear Ms. LaFortune :

On November 13, 2024, the South Dakota Department of Health, Office of Licensure & Certification conducted a compliance survey of your inpatient chemical dependency/substance use disorder facility for compliance with state rules. This visit found deficiencies whereby corrections were required.

We are accepting your plans of correction for the deficiencies. Please notify this office at (605) 773-3356 if you are unable to correct the deficiencies as outlined in your plan of correction.

If you have any questions relating to the deficiencies, contact Jim Bailey at the Office of Health Care Facilities Licensure & Certification at (605) 367-5434.

Sincerely,



Cassie Deffenbaugh, Administrator

cc: Muriel J. Nelson, Office of Licensing and Accreditation, Department of Social Services with copy of PoC (via email)