COMPLIANCE PLAN
OFFICE OF LICENSING & ACCREDITATION

South Dakota Department of Social Services

Date Issued	September 11, 2026	Status	In Process

Provider Name	LOLA - CENTER
Provider ID	011102577
Provider Address	719 E Grand Crossing, Mobridge, SD 57601, USA
Provider Contact	Emily Moser

The items listed below are those that the provider was not in compliance with at the time of the inspection.

Compliance Plan Action #1

Administrative Rule:

67:42:17:15

A child care provider shall maintain a record for each employee that includes:

(1) The employee's name and date of birth;

(2) The dates on which the employee began and ended employment;

(3) Documentation of orientation and ongoing annual training, if the employee provides direct care and supervision of children;

(4) A statement that:

(a) Defines child abuse and neglect;

(b) Sets forth the employee’s responsibility to report all incidents of child abuse or neglect in accordance with SDCL 26-8A-3 and 26-8A-8; and

(c) Is signed by the employee; and

(5) The results of the background check.

All records required by this section must be reviewed and updated at least annually by the provider, made available to the department for verification of the contents, and retained by the provider for six months after the employee leaves the program.

Summary of Non-Compliance Finding:

One employee record needs an in-state background check eligibility.

Five employee records are missing 10 hours of annual training for 2025.

Corrections to be Made:

Provide verification of the in-state background eligibility for one employee record.

Provide verification of 10 hours of annual training for five staff records.

Corrections Made:

Anticipated Completion Date: **Date Completed:**

Compliance Plan Action #2

Administrative Rule:

67:42:17:42

A provider shall maintain a record for each child that includes:

(1) The child's name and date of birth;
(2) The parent or guardian's name and telephone number;
(3) An emergency contact name and telephone number;
(4) Parental permission for emergency medical treatment;
(5) The names of individuals authorized to pick up the child;
(6) Health information, including any allergies or special needs;
(7) A current immunization record or, for a school-age program, the name of the child's school;
(8) Parental permission for medication;
(9) The child's attendance records;
(10) The date of the child's enrollment; and
(11) The date on which the child's enrollment ends.

The provider shall annually review and update each record required under this section, and make the child's record available to the department, upon request.

Summary of Non-Compliance Finding:

Thirteen child records were missing current immunization records.
Two child record were missing emergency contact name and telephone number; parental permission for emergency medical treatment and names of individuals authorized to pick up the child.

Corrections to be Made:

Provide verification of current immunization records for the thirteen child records missing them.
Provide documentation of emergency contact name and telephone number; parental permission for emergency medical treatment; names of individuals authorized to pick up the child; and health information.

Corrections Made:

Anticipated Completion Date: September 11, 2026

Date Completed:

Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

Nicole Goetz
Printed Name of Provider/Agency Contact

September 11, 2026

Signature of Provider/Agency Contact Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Julie Hermansen

Printed Name of DSS Staff

8/17/2026, 3:13:20 PM

August 17, 2026

Signature of DSS Staff: Date