

Date Issued	September 02, 2026	Status	Closed
Provider Name	Once Upon a Time		
Provider ID	1418844438		
Provider Address	100 E Cedar St, Brandon, SD 57005, USA		
Provider Contact	Devin Koskan		

The items listed below are those that the provider was not in compliance with at the time of the inspection.

Compliance Plan Action #1

Administrative Rule:

67:42:17:41

A provider shall meet the physical, social, emotional, and cognitive needs of a child, and identify procedures to implement behavior management strategies for use with children in care. Behavior management strategies must offer limits, with positive guidance and direction, to help a child develop self-control and respect for the rights of others, be appropriate to a child's age and developmental level, and include strategies to prevent shaken baby syndrome and abusive head trauma.

A behavior management strategy may not be delegated to an older child or peer. Separation, when used as a strategy, must be within sight or hearing of a provider.

The parent of a child may not, while working at the program, use a prohibited discipline technique to discipline the parent's child.

The following methods of discipline are prohibited:

- (1) Spanking, hitting, pinching, biting, shaking, or inflicting any other physical punishment;
- (2) Verbal abuse, shouting, threats, humiliation, or derogatory or sarcastic remarks about the child or the child's family;
- (3) Restriction of movement or confinement;
- (4) Isolating a child in an adjacent room, hallway, closet, darkened area, or any other area where a child cannot be seen or supervised;
- (5) Punishment for lapses in toilet training;
- (6) Withholding or forcing of meals, snacks, naps, or outdoor time to correct behavior;
- (7) Demanding excessive physical exercise or excessive rest; and
- (8) Placing substances in a child's mouth to cause discomfort such as soap, food, or spices.

A provider who is under investigation for abuse and neglect may not be in a caregiving role, if the department determines there is an imminent safety concern to a child in the provider's care.

Summary of Non-Compliance Finding:

During an unannounced visit conducted by the Office of Licensing and Accreditation, on August 31st, 2026, it was confirmed that a provider used inappropriate discipline with a child in care.

Corrections to be Made:

A provider may not use any prohibited methods of discipline outlined in ARSD 67:42:17:41.

Corrections Made:

The program terminated the provider's employment immediately following the incident.

Anticipated Completion Date:

September 01, 2026

Date Completed:

September 01, 2026

Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

Kathryn Mead

Printed Name of Provider/Agency Contact



Signature of Provider/Agency Contact

September 01, 2026

Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Brooke Flemmer

Printed Name of DSS Staff



9/1/2026, 10:16:04 AM

Signature of DSS Staff:

September 01, 2026

Date