

Date Issued	August 18, 2026	Status	Closed
Provider Name	PARKER LEARNING CENTER		
Provider ID	010600177		
Provider Address	330 W 2nd St, Parker, SD 57053, USA		
Provider Contact	Morgen Laible		

The items listed below are those that the provider was not in compliance with at the time of the inspection.

Compliance Plan Action #1

Administrative Rule:

67:42:17:07

The owner and director are responsible for the day-to-day operation of the program, including the supervision of staff and compliance with all licensing standards.

Summary of Non-Compliance Finding:

During a complaint investigation, it was found that the previous director did not assure compliance with several licensing standards, including employee training, supervision of staff and children, and maintenance of required records.

Corrections to be Made:

The program owner will ensure the current director understands and fulfills the responsibilities of the director position, including maintaining compliance with licensing requirements.

The current director will review and correct citations related to employee training, supervision, and required records and establish procedures to routinely monitor compliance with licensing requirements.

Corrections Made:

The previous director is no longer employed by the program. The program is in the process of hiring a new director. Child Care Licensing will complete an orientation with the new director, including training on applicable licensing regulations and the responsibilities of the director position.

Anticipated Completion Date:
August 13, 2026

Date Completed:
August 13, 2026

Compliance Plan Action #2

Administrative Rule:

67:42:17:11

In a licensed child care or school-age program, a provider's assistant must be at least fourteen years old, may not be left alone with children in care, and may be counted in the staff-child ratio only when the assistant is under the direct supervision of a provider, a program director, or the individual responsible for planning and implementing the program.

A provider's assistant shall demonstrate the ability to provide care that attends to the child's physical growth and

development and to the physical, emotional, cognitive, and social needs of the child.

Summary of Non-Compliance Finding:

During a complaint investigation, it was determined that two provider assistants were left alone with children in care on multiple occasions without the required adult supervision.

Corrections to be Made:

Provider assistants under 18 years of age must be directly supervised at all times by a qualified individual.

Corrections Made:

The interim director is aware of the supervision requirements for provider assistants. The new director will receive training from Child Care Licensing to ensure understanding of and compliance with the supervision requirements.

Anticipated Completion Date:

August 13, 2026

Date Completed:

August 13, 2026

Compliance Plan Action #3

Administrative Rule:

67:42:17:15

A child care provider shall maintain a record for each employee that includes:

- (1) The employee's name and date of birth;
- (2) The dates on which the employee began and ended employment;
- (3) Documentation of orientation and ongoing annual training, if the employee provides direct care and supervision of children;
- (4) A statement that:
 - (a) Defines child abuse and neglect;
 - (b) Sets forth the employee's responsibility to report all incidents of child abuse or neglect in accordance with SDCL 26-8A-3 and 26-8A-8; and
 - (c) Is signed by the employee; and
- (5) The results of the background check.

All records required by this section must be reviewed and updated at least annually by the provider, made available to the department for verification of the contents, and retained by the provider for six months after the employee leaves the program.

Summary of Non-Compliance Finding:

During a complaint investigation, it was determined that three provider assistants were working in the program without employee records on file. In addition, other employee records were incomplete and did not contain all required documentation.

Corrections to be Made:

Provider employee records must contain all required documentation.

Corrections Made:

Technical assistance was provided to the program by Child Care Licensing to assure that all current provider records are complete. The new director will receive training from Child Care Licensing on provider employee record requirements.

Anticipated Completion Date:

August 13, 2026

Date Completed:

August 13, 2026

Compliance Plan Action #4**Administrative Rule:**

67:42:17:20

A center provider supervising children must be in the same room with the children or on the playground with the children, and must be able to see or hear the children, at all times.

If children are in a school-age program, the provider must be able to hear or see the children, at all times, and must be close enough to intervene at all times.

Summary of Non-Compliance Finding:

During a complaint investigation, it was determined that three providers/provider assistants were sleeping at the program on multiple occasions while responsible for supervising children in care. Additionally, children were left unsupervised during drop-off and were discovered by a school employee after a provider failed to arrive for a scheduled shift.

Corrections to be Made:

Active supervision of children in care must be provided at all times.

Corrections Made:

The interim director is aware of child supervision requirements. The new director will receive training from Child Care Licensing to ensure understanding of and compliance with supervision requirements.

Anticipated Completion Date:

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Compliance Plan Action #5**Administrative Rule:**

67:42:17:38

The following must be inaccessible to a child:

- (1) Firearms;
- (2) Pellet guns, BB guns, and cap guns;
- (3) Matches and lighters;
- (4) Tobacco products;
- (5) Choking and strangulation hazards;

- (6) Items capable of being pulled or tipped onto a child;
- (7) A platform measuring more than thirty inches above ground level, unless surrounded by a railing that is at least thirty-six inches tall with no more than five inches between openings; and
- (8) Other hazardous condition as identified by the department.

The department may direct a provider to remove or correct a hazardous condition or circumstance not covered in this chapter, if the department considers the conditions or circumstances to have the potential to cause injury or illness to the children in care.

Summary of Non-Compliance Finding:

During a complaint investigation conducted by the Office of Licensing & Accreditation (OLA), it was determined that three providers were vaping while working in the child care program.

Corrections to be Made:

Providers are not permitted to smoke or vape in the facility of a licensed child care program.

Corrections Made:

The interim director is aware that smoking/vaping is not allowed in a licensed child care program. The new director will receive training from Child Care Licensing to assure understanding of this requirement.

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Compliance Plan Action #6

Administrative Rule:

67:42:17:41

A provider shall meet the physical, social, emotional, and cognitive needs of a child, and identify procedures to implement behavior management strategies for use with children in care. Behavior management strategies must offer limits, with positive guidance and direction, to help a child develop self-control and respect for the rights of others, be appropriate to a child's age and developmental level, and include strategies to prevent shaken baby syndrome and abusive head trauma.

A behavior management strategy may not be delegated to an older child or peer. Separation, when used as a strategy, must be within sight or hearing of a provider.

The parent of a child may not, while working at the program, use a prohibited discipline technique to discipline the parent's child.

The following methods of discipline are prohibited:

- (1) Spanking, hitting, pinching, biting, shaking, or inflicting any other physical punishment;
- (2) Verbal abuse, shouting, threats, humiliation, or derogatory or sarcastic remarks about the child or the child's family;
- (3) Restriction of movement or confinement;
- (4) Isolating a child in an adjacent room, hallway, closet, darkened area, or any other area where a child cannot be seen

or supervised;

(5) Punishment for lapses in toilet training;

(6) Withholding or forcing of meals, snacks, naps, or outdoor time to correct behavior;

(7) Demanding excessive physical exercise or excessive rest; and

(8) Placing substances in a child's mouth to cause discomfort such as soap, food, or spices.

A provider who is under investigation for abuse and neglect may not be in a caregiving role, if the department determines there is an imminent safety concern to a child in the provider's care.

Summary of Non-Compliance Finding:

During a complaint investigation, it was determined that providers used prohibited discipline techniques by withholding outdoor play and requiring children to remain in time-out for extended periods on multiple occasions.

Corrections to be Made:

Withholding of outdoor play and the use of extended time-outs are not allowed as behavior management strategies.

Corrections Made:

The program completed training and received technical assistance from the regional Early Childhood Enrichment office on appropriate behavior management practices. Child Care Licensing will provide the new director with training on appropriate behavior management practices and applicable licensing requirements.

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Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

Morgen Laible

Printed Name of Provider/Agency Contact



Signature of Provider/Agency Contact

August 18, 2026

Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Deb Bigge

Printed Name of DSS Staff

Deb Biggs

8/18/2026, 1:11:08 PM

Signature of DSS Staff:

August 18, 2026

Date