COMPLIANCE PLAN
OFFICE OF LICENSING & ACCREDITATION

South Dakota Department of Social Services

Date Issued	April 13, 2026	Status	Closed

Provider Name	Carroll Institute
Provider ID	ACC1017
Provider Address	310 S 1st Ave, Sioux Falls, SD 57104
Provider Contact	Tiffany Butler

The items listed below are those that the provider was not in compliance with at the time of the inspection.

Compliance Plan Action #1

Administrative Rule:

67:61:10:02

Each building an agency owns, rents, or leases, to provide residential services must comply with applicable fire safety standards, as set forth in the 2012 edition of the NFPA 101 Life Safety Code. An automatic sprinkler system is not required in an existing facility unless significant renovation or remodeling occurs. An existing automatic sprinkler system must remain in service.

New construction, renovations, additions, and changes of space must comply with NFPA 101 Life Safety Code, 2012 edition. Each facility must comply with the building construction standards of the International Building Code, 2012 edition.

Summary of Non-Compliance Finding:

Resident rooms 201, 202, 301, and the second floor laundry room will not resist the passage of smoke, as there are gaps at the top of the doors. Doors 201 and 301 do not latch onto the frame.

Corrections to be Made:

Door gaps are continuously addressed as they are discovered. This is an ongoing issue as the weather changes and humidity levels increase and decrease. Construction is also creating shifting and settling that then creates gaps in the doors. Carroll Institute's maintenance team has this on the daily checklist to monitor doors and adjust as needed. We will continue to address this and adjust on the daily basis.

Corrections Made:

Anticipated Completion Date:	Date Completed:
April 14, 2026	April 14, 2026

Compliance Plan Action #2

Administrative Rule:

67:61:10:02

Each building an agency owns, rents, or leases, to provide residential services must comply with applicable fire safety standards, as set forth in the 2012 edition of the NFPA 101 Life Safety Code. An automatic sprinkler system is not required in an existing facility unless significant renovation or remodeling occurs. An existing automatic sprinkler system

must remain in service.

New construction, renovations, additions, and changes of space must comply with NFPA 101 Life Safety Code, 2012 edition. Each facility must comply with the building construction standards of the International Building Code, 2012 edition.

Summary of Non-Compliance Finding:

No fire drills at The Arch were conducted between the hours of 9 p.m. and 6 a.m. over the last 12 months.

Corrections to be Made:

CEO Tiffany Butler will ensure fire drills are conducted on each shift throughout the next year accordingly. The target is one drill per shift, per quarter to ensure we are at least meeting the minimum standards.

Corrections Made:

Anticipated Completion Date:	**Date Completed:**
July 14, 2026	June 12, 2026

Compliance Plan Action #3

Administrative Rule:

67:61:10:02

Each building an agency owns, rents, or leases, to provide residential services must comply with applicable fire safety standards, as set forth in the 2012 edition of the NFPA 101 Life Safety Code. An automatic sprinkler system is not required in an existing facility unless significant renovation or remodeling occurs. An existing automatic sprinkler system must remain in service.

New construction, renovations, additions, and changes of space must comply with NFPA 101 Life Safety Code, 2012 edition. Each facility must comply with the building construction standards of the International Building Code, 2012 edition.

Summary of Non-Compliance Finding:

There is a mold-like substance on the ceiling of the shower area in the second floor bathroom. Sheet rock on the ceiling in one shower appeared to be wet and discolored.

Corrections to be Made:

Carroll Institute is in the process of remodeling the second floor bathroom as they have had plumbing issues from clients breaking shower handles. This has created unseen leakage behind the walls and in the ceiling that they are addressing in their remodel. The plumb and contractor will have the project completed in the next 4-6 weeks. In the meantime, the maintenance and janitorial team will clean and treat as best they can.

Corrections Made:

The bathroom is still in the process of being remodeled, but cleaning and maintenance steps have proven to been beneficial and no reported mold has appeared again.

Anticipated Completion Date:	**Date Completed:**

Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

Tiffany Butler
Printed Name of Provider/Agency Contact

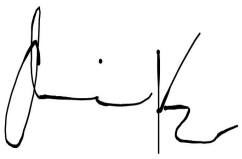


Signature of Provider/Agency Contact

April 13, 2026
Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Chris Kenyon
Printed Name of DSS Staff



6/22/2026, 9:08:08 AM
Signature of DSS Staff:

June 12, 2026
Date