

|                  |                                     |        |        |
|------------------|-------------------------------------|--------|--------|
| Date Issued      | March 11, 2026                      | Status | Closed |
| Provider Name    | Willow Creek Child Care             |        |        |
| Provider ID      | 016597792                           |        |        |
| Provider Address | 25263 US-385, Custer, SD 57730, USA |        |        |
| Provider Contact | Trenna Cooper                       |        |        |

The items listed below are those that the provider was not in compliance with at the time of the inspection.

### Compliance Plan Action #1

**Administrative Rule:**

67:42:17:20

A center provider supervising children must be in the same room with the children or on the playground with the children, and must be able to see or hear the children, at all times.

If children are in a school-age program, the provider must be able to hear or see the children, at all times, and must be close enough to intervene at all times.

**Summary of Non-Compliance Finding:**

During a complaint investigation conducted by the Office of Licensing and Accreditation, it was determined that in September 2025, a 2 year old child was left outside unsupervised on an enclosed deck for approximately 2 minutes.

**Corrections to be Made:**

The program will submit a written plan to the Office of Licensing and Accreditation addressing supervision and how staff will supervise and account for all children, specifically during transitions from outside.

**Corrections Made:**

The provider submitted a written supervision plan to the Office of Licensing and Accreditation.

**Anticipated Completion Date:**  
March 06, 2026

**Date Completed:**  
March 11, 2026

### Compliance Plan Action #2

**Administrative Rule:**

67:42:17:37

Center and school-age programs operating outside of a school building shall follow applicable construction and fire safety requirements, as outlined in chapters 61:15:05 and 61:15:06. School-age programs operating in a school building shall follow applicable construction and fire safety requirements, as outlined in chapters 61:15:01, 61:15:02, and 61:15:07.

A family day care home must have the following fire safety measures in place:

- (1) A working smoke detector must be located on each level of the home;
- (2) A fully charged, portable fire extinguisher, with a minimum 2A rating, as identified on the extinguisher label, must be kept in or within fifteen feet of the kitchen or food preparation area;
- (3) A carbon monoxide detector must be installed, according to the manufacturer's instructions, if a fuel burning appliance is present in the home;
- (4) Each level of the home must have at least two remote exits that shall remain clear of obstructions. One of these exits must be a standard-sized door, and the other may be either a standard-sized door or an unobstructed, operable window, having at least five square feet of openable space, with a minimum width of twenty inches and a minimum height of twenty-four inches; and
- (5) Whenever a portable space heater, a wood burning stove, or a fireplace is in use, the heater, stove, or fireplace must be inaccessible to children.

**Summary of Non-Compliance Finding:**

During a complaint investigation conducted by the Office of Licensing and Accreditation, slide locks and deadbolts were observed on exit doors, which obstructed immediate egress from the exits.

**Corrections to be Made:**

The program must remove the slide locks and deadbolts from the door and install door hardware that does not obstruct immediate egress from the exits. Verification of correction must be submitted to the Office of Licensing and Accreditation.

**Corrections Made:**

The deadbolts and slide locks were removed from the doors and verification was submitted to the Office of Licensing and Accreditation.

**Anticipated Completion Date:**

March 11, 2026

**Date Completed:**

March 10, 2026

**Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.**

Trenna Cooper

Printed Name of Provider/Agency Contact



Signature of Provider/Agency Contact

March 03, 2026

Date

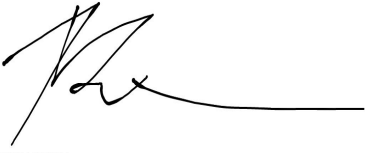
**The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above**

**plan.**

Tina Uecker

Printed Name of DSS Staff

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3/10/2026, 1:55:50 PM

Signature of DSS Staff:

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March 10, 2026

Date

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