

Date Issued	March 11, 2026	Status	Closed
Provider Name	<u>DISCOVERY LEARNING CENTER SOUTH</u>		
Provider ID	<u>018042657</u>		
Provider Address	<u>5310 S Broadband Ln, Sioux Falls, SD 57108, USA</u>		
Provider Contact	<u>Lissa Hoxsie</u>		

The items listed below are those that the provider was not in compliance with at the time of the inspection.

### Compliance Plan Action #1

**Administrative Rule:**

67:42:17:21

A center or school-age program must maintain the following ratios:

- (1) Five children to one staff for children up to three years of age;
- (2) Ten children to one staff for children three through four years; and
- (3) Fifteen children to one staff for children five years and over.

Children of program employees must be included in determining the children to staff ratio.

**Summary of Non-Compliance Finding:**

During a complaint investigation conducted by the Office of Licensing & Accreditation, it was determined that the required staff-to-child ratios were not maintained in two areas of the daycare. In the tumble area, 19 children were present with one staff member, although the required ratio is one staff member for every 10 children. In the infant room, six children were present with one staff member, despite the required ratio of one staff member for every five children.

**Corrections to be Made:**

The program owner will submit a written plan to the Office of Licensing and Accreditation outlining how the staff-child ratio will be maintained at all times in all areas of the day care.

The Office of Licensing and Accreditation will conduct random, unannounced visits to ensure the staff-child ratio requirements are maintained.

**Corrections Made:**

The staff-child ratio was corrected immediately and the program owner submitted a written plan to the Office of Licensing and Accreditation outlining how the staff-child ratio will be maintained at all times, in all areas of the day care.

**Anticipated Completion Date:**  
March 13, 2026

**Date Completed:**  
March 09, 2026

## Compliance Plan Action #2

### **Administrative Rule:**

67:42:17:33

A provider shall meet the following requirements regarding bathrooms:

- (1) Bathroom facilities must be easily accessible by children and providers;
- (2) Hot water for faucets normally used by children in care may not exceed one hundred twenty degrees Fahrenheit;
- (3) Toilets and hand sinks must be kept clean and in good repair; and
- (4) For child care centers and school-age programs:
  - (a) All bathrooms must have natural or mechanical ventilation;
  - (b) Separate bathrooms must be available for males and females;
  - (c) Ratios for toilet and hand sinks must align with the minimum standards for plumbing and plumbing systems published by the plumbing commission.

Except in a family day care, hand sinks must be in the same room, or an unobstructed room adjacent to the diaper changing area. A handwashing sink used after diapering and toileting may not be used for food preparation.

### **Summary of Non-Compliance Finding:**

During a complaint investigation conducted by the Office of Licensing & Accreditation, it was noted that in the mobile infant room, a hand sink is not located within the room or in an unobstructed adjacent room near the diaper changing station.

### **Corrections to be Made:**

The program must ensure that there are no doorways or barriers in the path between the diaper changing area and the hand sink.

To comply with this requirement, the gate separating the mobile infant room and the restroom where the hand sink is located may be removed, or the diaper changing area may be relocated to a position directly adjacent to the hand sink.

### **Corrections Made:**

The program owner submitted a written plan to the Office of Licensing and Accreditation outlining how diaper changing practices will be followed in the mobile infant room going forward.

**Anticipated Completion Date:**

March 13, 2026

**Date Completed:**

March 09, 2026

**Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.**

Lissa Hoxsie

Printed Name of Provider/Agency Contact



\_\_\_\_\_  
Signature of Provider/Agency Contact

\_\_\_\_\_  
March 11, 2026

Date

**The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.**

\_\_\_\_\_  
Brooke Flemmer

Printed Name of DSS Staff



3/11/2026, 11:43:12 AM

\_\_\_\_\_  
Signature of DSS Staff:

\_\_\_\_\_  
March 11, 2026

Date