

Date Issued	February 12, 2026	Status	Closed
Provider Name	O2B Kids Cliff Avenue		
Provider ID	594190030		
Provider Address	7101 S Santa Rosa Cir, Sioux Falls, SD 57108, USA		
Provider Contact	MaKayla Norwood		

The items listed below are those that the provider was not in compliance with at the time of the inspection.

Compliance Plan Action #1

Administrative Rule:

67:42:17:42

A provider shall maintain a record for each child that includes:

- (1) The child's name and date of birth;
- (2) The parent or guardian's name and telephone number;
- (3) An emergency contact name and telephone number;
- (4) Parental permission for emergency medical treatment;
- (5) The names of individuals authorized to pick up the child;
- (6) Health information, including any allergies or special needs;
- (7) A current immunization record or, for a school-age program, the name of the child's school;
- (8) Parental permission for medication;
- (9) The child's attendance records;
- (10) The date of the child's enrollment; and
- (11) The date on which the child's enrollment ends.

The provider shall annually review and update each record required under this section, and make the child's record available to the department, upon request.

Summary of Non-Compliance Finding:

At the time of inspection, parental permission for emergency medical care was missing from all children's records, and two children did not have current immunization documentation.

Corrections to be Made:

The provider will ensure that all required information is obtained for all children's records by February 11, 2026.

Corrections Made:

Verification of compliance was received on February 12, 2026.

Anticipated Completion Date:
February 12, 2026

Date Completed:
February 12, 2026

Compliance Plan Action #2

Administrative Rule:

67:42:17:15

A child care provider shall maintain a record for each employee that includes:

- (1) The employee's name and date of birth;
- (2) The dates on which the employee began and ended employment;
- (3) Documentation of orientation and ongoing annual training, if the employee provides direct care and supervision of children;
- (4) A statement that:
 - (a) Defines child abuse and neglect;
 - (b) Sets forth the employee's responsibility to report all incidents of child abuse or neglect in accordance with SDCL 26-8A-3 and 26-8A-8; and
 - (c) Is signed by the employee; and
- (5) The results of the background check.

All records required by this section must be reviewed and updated at least annually by the provider, made available to the department for verification of the contents, and retained by the provider for six months after the employee leaves the program.

Summary of Non-Compliance Finding:

During the inspection, three staff members did not have current documentation of their mandatory reporting certificates.

Corrections to be Made:

The provider will ensure that the mandatory reporting certificates are obtained for each staff member.

Corrections Made:

Verification of compliance was received.

Anticipated Completion Date:

February 11, 2026

Date Completed:

January 28, 2026

Compliance Plan Action #3

Administrative Rule:

67:42:17:47

A child care provider shall immediately report any suspected abuse or neglect of a child to child protective services, law enforcement, or the States Attorney's office, and cooperate fully in the investigation of any incident.

Summary of Non-Compliance Finding:

During the inspection, a staff member was unable to identify the appropriate agency to contact regarding concerns of child abuse or neglect.

Corrections to be Made:

The provider will ensure all staff members are knowledgeable about their mandatory reporting responsibilities.

Corrections Made:

On-site education was provided to the staff member about which agency to contact concerning child abuse or neglect.

Anticipated Completion Date:

February 11, 2026

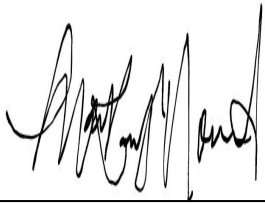
Date Completed:

January 21, 2026

Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

MaKayla Norwood

Printed Name of Provider/Agency Contact



Signature of Provider/Agency Contact

February 12, 2026

Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Morgan Giraldo

Printed Name of DSS Staff



Signature of DSS Staff:

January 21, 2026

Date

1/21/2026, 3:42:27 PM