

Date Issued	November 18, 2025	Status	In Process
Provider Name	Wonder and Willow		
Provider ID	399691314		
Provider Address	1500 Sedivy Ln, Rapid City, SD 57703, USA		
Provider Contact	Caleb Grenz		

The items listed below are those that the provider was not in compliance with at the time of the inspection.

Compliance Plan Action #1

Administrative Rule:

67:42:17:15

A child care provider shall maintain a record for each employee that includes:

- (1) The employee's name and date of birth;
- (2) The dates on which the employee began and ended employment;
- (3) Documentation of orientation and ongoing annual training, if the employee provides direct care and supervision of children;
- (4) A statement that:
 - (a) Defines child abuse and neglect;
 - (b) Sets forth the employee's responsibility to report all incidents of child abuse or neglect in accordance with SDCL 26-8A-3 and 26-8A-8; and
 - (c) Is signed by the employee; and
- (5) The results of the background check.

All records required by this section must be reviewed and updated at least annually by the provider, made available to the department for verification of the contents, and retained by the provider for six months after the employee leaves the program.

Summary of Non-Compliance Finding:

All staff records were incomplete.

Corrections to be Made:

Staff records need to be updated and verification must be sent to the Office of Licensing and Accreditation.

Corrections Made:

Staff records were updated and verification was submitted to the Office of Licensing and Accreditation.

Anticipated Completion Date:

Date Completed:

Compliance Plan Action #2**Administrative Rule:**

67:42:17:43

A provider shall have:

- (1) A written emergency preparedness and response plan for emergencies resulting from a natural disaster or a man-caused event;
- (2) A written plan for evacuation, relocation, shelter-in-place, or a lock-down, that includes accommodations for infants, toddlers, and children with disabilities or medical conditions;
- (3) A written procedure for communication and reunification with parents; and
- (4) A written procedure for the continuity of operations.

A provider shall practice the evacuation, shelter-in-place, and lock down procedures, outlined in the emergency preparedness and response plan, at least twice each calendar year. The provider shall document the dates on which the procedures are practiced. A provider shall communicate the emergency preparedness and response plan to each individual at the time the individual begins employment.

Except for family day care, all child care providers shall have liability insurance. Proof of current liability insurance shall be made available to the department, upon request.

Summary of Non-Compliance Finding:

Program has not submitted liability insurance.

Corrections to be Made:

Current liability insurance must be submitted to the Office of Licensing and Accreditation.

Corrections Made:

The program sent a copy of their current liability insurance to the Office of Licensing and Accreditation.

Anticipated Completion Date:

December 12, 2025

Date Completed:

December 09, 2025

Compliance Plan Action #3**Administrative Rule:**

67:42:17:09

The program administrator is the director or individual responsible for planning and implementing the program in a licensed child care or school-age program and must be at least eighteen years of age and:

- (1) Have a bachelor's degree in a field of education or human development;
- (2) Have a two-year degree in early childhood education;
- (3) Have a Child Development Associate credential or comparable credential, as determined by the department;
- (4) Hold certification in a child learning philosophy and have at least one year of experience in a child care setting;
- (5) Have a child development technician diploma; or

(6) Have four years of experience in a center or school-age program.

Summary of Non-Compliance Finding:

The current program director lacks the necessary education and experience to fulfill the responsibilities of the program planner role.

Corrections to be Made:

The Director has initiated the CDA process and has successfully completed the required coursework. The Director has requested additional time to fulfill the remaining CDA requirements, which include completing their portfolio, accumulating the required number of hours working in a licensed child care facility, and completing both the CDA exam and observation. The Director is expected to achieve their CDA credential by **July 31, 2026**.

Corrections Made:

Anticipated Completion Date:

July 31, 2026

Date Completed:

Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

Olyvia Bridges

Printed Name of Provider/Agency Contact



Signature of Provider/Agency Contact

November 18, 2025

Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Tina Uecker

Printed Name of DSS Staff



11/10/2025, 3:24:32 PM

Signature of DSS Staff:

November 07, 2025

Date