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| Date Issued | November 19, 2025 | Status | Closed |
| Provider Name | BLOOM & GROW ACADEMY | | |
| Provider ID | 018043120 | | |
| Provider Address | 451 Shadow Creek Dr, Harrisburg, SD 57032, USA | | |
| Provider Contact | Crystal Carlson | | |

The items listed below are those that the provider was not in compliance with at the time of the inspection.

Compliance Plan Action #1

Administrative Rule:

67:42:17:41

A provider shall meet the physical, social, emotional, and cognitive needs of a child, and identify procedures to implement behavior management strategies for use with children in care. Behavior management strategies must offer limits, with positive guidance and direction, to help a child develop self-control and respect for the rights of others, be appropriate to a child's age and developmental level, and include strategies to prevent shaken baby syndrome and abusive head trauma.

A behavior management strategy may not be delegated to an older child or peer. Separation, when used as a strategy, must be within sight or hearing of a provider.

The parent of a child may not, while working at the program, use a prohibited discipline technique to discipline the parent's child.

The following methods of discipline are prohibited:

- (1) Spanking, hitting, pinching, biting, shaking, or inflicting any other physical punishment;
- (2) Verbal abuse, shouting, threats, humiliation, or derogatory or sarcastic remarks about the child or the child's family;
- (3) Restriction of movement or confinement;
- (4) Isolating a child in an adjacent room, hallway, closet, darkened area, or any other area where a child cannot be seen or supervised;
- (5) Punishment for lapses in toilet training;
- (6) Withholding or forcing of meals, snacks, naps, or outdoor time to correct behavior;
- (7) Demanding excessive physical exercise or excessive rest; and
- (8) Placing substances in a child's mouth to cause discomfort such as soap, food, or spices.

A provider who is under investigation for abuse and neglect may not be in a caregiving role, if the department determines there is an imminent safety concern to a child in the provider's care.

Summary of Non-Compliance Finding:

During a complaint investigation conducted by the Office of Licensing & Accreditation on November 18, 2025, it was determined that the program used an apple cider vinegar spray in or near children's mouths as a method of discipline in response to undesirable behavior.

Corrections to be Made:

The use of apple cider vinegar spray as a form of discipline has been discontinued. The director will review the prohibited behavior management strategies outlined in ARSD 67:42:17:41 with all providers by December 5, 2025. The director will also provide written verification to the Office of Licensing & Accreditation, confirming that the administrative rule has been reviewed with all providers to ensure a clear and shared understanding.

Corrections Made:

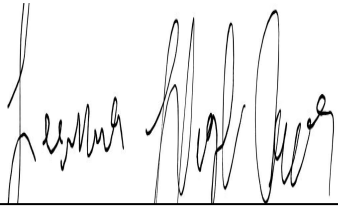
The director provided written verification to the Office of Licensing & Accreditation confirming that the administrative rule has been reviewed with all providers.

Anticipated Completion Date:
December 05, 2025

Date Completed:
December 08, 2025

Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

LeAnna High Bear
Printed Name of Provider/Agency Contact



Signature of Provider/Agency Contact

November 19, 2025

Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Teri Pieters
Printed Name of DSS Staff



Signature of DSS Staff:

November 18, 2025

Date

11/18/2025, 2:31:10 PM