

COMPLIANCE PLAN
OFFICE OF LICENSING & ACCREDITATION



Date Issued	November 05, 2025	Status	Closed
Provider Name	LSS @ HILLTOP OST		
Provider ID	018042261		
Provider Address	1312 S Bahnson Ave, Sioux Falls, SD 57103, USA		
Provider Contact	Michelle Madsen		

The items listed below are those that the provider was not in compliance with at the time of the inspection.

Compliance Plan Action #1

Administrative Rule:

67:42:17:20

A center provider supervising children must be in the same room with the children or on the playground with the children, and must be able to see or hear the children, at all times.

If children are in a school-age program, the provider must be able to hear or see the children, at all times, and must be close enough to intervene at all times.

Summary of Non-Compliance Finding:

Children were allowed to use the bathroom without adequate supervision, and providers were not positioned in a way that allowed them to see, hear, or be close enough to intervene as needed.

Corrections to be Made:

The provider will develop a plan to supervise children at all times and provide the written plan to the Office of Licensing and Accreditation.

Corrections Made:

The program provided a supervision plan to the Office of Licensing and Accreditation.

Anticipated Completion Date:
November 21, 2025

Date Completed:
November 03, 2025

Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

Michelle Madsen

Printed Name of Provider/Agency Contact



Signature of Provider/Agency Contact

November 03, 2025

Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Teri Pieters

Printed Name of DSS Staff



10/31/2025, 9:05:06 AM

Signature of DSS Staff:

October 31, 2025

Date