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Date Issued	September 23, 2025	Status	Closed
Provider Name	<u>KIDZ COVE CHILDREN'S LEARNING CENTER</u>		
Provider ID	<u>016597778</u>		
Provider Address	<u>606 E Indiana St, Rapid City, SD 57701, USA</u>		
Provider Contact	<u>Kendall Holst</u>		

**The items listed below are those that the provider was not in compliance with at the time of the inspection.**

### Compliance Plan Action #1

**Administrative Rule:**

67:42:17:21

A center or school-age program must maintain the following ratios:

- (1) Five children to one staff for children up to three years of age;
- (2) Ten children to one staff for children three through four years; and
- (3) Fifteen children to one staff for children five years and over.

Children of program employees must be included in determining the children to staff ratio.

**Summary of Non-Compliance Finding:**

During a complaint investigation conducted by the Office of Licensing & Accreditation, it was found that there was one provider with eleven children. The ratio for this age grouping was one provider for every five children.

**Corrections to be Made:**

The program will ensure that staff to child ratios are maintained at all times. Staff to child ratios was reviewed with all staff and they have an understanding of the ratio requirements as defined in ARSD 67:42:17:21 and ARSD 67:42:17:22.

**Corrections Made:**

During the complaint investigation, the ratio issue was promptly corrected, bringing the classroom into compliance. Furthermore, the staff schedule has been revised to ensure that staff-to-child ratios are maintained at all times.

**Anticipated Completion Date:**  
September 23, 2025

**Date Completed:**  
September 10, 2025

**Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.**

Kendall Holst  
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Printed Name of Provider/Agency Contact

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Signature of Provider/Agency Contact

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September 17, 2025

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Date

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**The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.**

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Andrea Neff

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Printed Name of DSS Staff



9/17/2025, 7:39:36 AM

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Signature of DSS Staff:

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September 17, 2025

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Date