South Dakota Department of Social Services

DEPARTMENT OF SOCIAL SERVICES
OFFICE OF LICENSING & ACCREDITATION
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PIERRE, SD 57501
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Plan of Correction

Date Issued	June 18, 2025	Status	Closed

Provider Name	Lewis & Clark Behavioral Health Services, Inc. - SUD Services
Provider Type	Accreditation
Accreditation #	1380100072
Provider Address	1000 W Fourth St, Yankton, SD 57078
Provider Contact	Brenda Hoxeng
Board Notified	Yes

This is the Plan of Correction for Substance Use Disorder Treatment Services. The following administrative rules have been found to be out of compliance. A plan of correction is required to bring the provider into compliance. Continued non-compliance could lead to suspension or revocation of your accreditation.

POC Action #1

Administrative Rule:

67:61:17:05

The clinically-managed, residential detoxification program shall establish a policy and procedure concerning the steps staff shall take when assessing and monitoring a client's physical condition and responding to medical complications throughout the detoxification process.

Staff shall closely monitor the condition of each client during detoxification and document the following information in the client's case record:

(1) Blood pressure, pulse, and respiration:

(a) At admission;
(b) At least two times in the first eight hours after admission and at a greater frequency depending on the degree of the client's hypertension or hypotension; and
(c) At least once every eight hours thereafter;

(2) Physical, mental, and emotional state, including presence of confusion, anxiety, depression, hallucinations, restlessness, sleep disturbances, tremors, ataxia, or excessive perspiration; and

(3) Type and amount of fluid intake.

Any staff member who assesses, monitors, or responds to a client's condition, must be trained to perform those functions.

Summary of Non-Compliance Finding:

Most clinically-managed residential detoxification files did not have documentation of type and amount of fluid intake. Lewis & Clark's nursing forms have check boxes for fluid intake that indicate "good, fair, poor", but they do not specify the type or amount of fluid. A few files had a note indicating the type of fluid drank, but most did not. Lewis & Clark Behavioral Health must document the type and amount of fluid intake for all detoxification clients.

Corrective Action:

Revised fluid intake form.

A revised fluid intake form has been completed and put in place. The new form requires nursing staff to document the type and amount of fluid intake each day.

Supporting Evidence:

Updated fluid intake form. Attachment 1.

How Maintained:

The program director will monitor compliance and report on compliance with new policy to the Continuous Quality Improvement committee monthly.

Position Responsible:	Expected Completion Date:	Date Completed:
Madeline Miller, RN, Program Director CORE	June 23, 2025	August 15, 2025

SIGNATURES

Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

Brenda Hoxeng

Printed Name of Provider/Agency Contact



July 22, 2025

Signature of Provider/Agency Contact | Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Chris Kenyon

Printed Name of DSS Staff



7/29/2025, 8:55:34 AM

July 29, 2025

Signature of DSS Staff: | Date

COMPLETION DETAILS

COMPLETION DATE: August 21, 2025

The Department of Social Services, Office of Licensing and Accreditation has reviewed the actions taken by the agency to resolve the above items and has accepted the above plan as completed.

Chris Kenyon

Printed Name of DSS Staff



7/29/2025, 8:55:59 AM

August 21, 2025

Signature of DSS Staff: | Date