



Corrective Action Plan

Date Issued March 26, 2025 Status Closed

Provider Name	LA PETITE ACADEMY 7693
Provider Type	Child Care
License #	732467866
Provider Address	7900 S Cinnamon Ridge Pl, Sioux Falls, SD 57108, USA
Provider Contact	Kiara Harkema

The following administrative rules have been found to be out of compliance. A corrective action plan is required to bring the provider into compliance. Continued non-compliance could lead to revocation of your license.

Corrective Action Plan #1

Administrative Rule:

67:42:17:41

A provider shall meet the physical, social, emotional, and cognitive needs of a child, and identify procedures to implement behavior management strategies for use with children in care. Behavior management strategies must offer limits, with positive guidance and direction, to help a child develop self-control and respect for the rights of others, be appropriate to a child's age and developmental level, and include strategies to prevent shaken baby syndrome and abusive head trauma.

A behavior management strategy may not be delegated to an older child or peer. Separation, when used as a strategy, must be within sight or hearing of a provider.

The parent of a child may not, while working at the program, use a prohibited discipline technique to discipline the parent's child.

The following methods of discipline are prohibited:

- (1) Spanking, hitting, pinching, biting, shaking, or inflicting any other physical punishment;
- (2) Verbal abuse, shouting, threats, humiliation, or derogatory or sarcastic remarks about the child or the child's family;
- (3) Restriction of movement or confinement;
- (4) Isolating a child in an adjacent room, hallway, closet, darkened area, or any other area where a child cannot be seen or supervised;
- (5) Punishment for lapses in toilet training;

- (6) Withholding or forcing of meals, snacks, naps, or outdoor time to correct behavior;
- (7) Demanding excessive physical exercise or excessive rest; and
- (8) Placing substances in a child's mouth to cause discomfort such as soap, food, or spices.

A provider who is under investigation for abuse and neglect may not be in a caregiving role, if the department determines there is an imminent safety concern to a child in the provider's care.

Summary of Non-Compliance Finding:

During a complaint investigation conducted by the Office of Licensing and Accreditation (OLA) on March 10, 2025, it was determined that providers were using inappropriate techniques to position infants for nap time, including applying pressure to infants' heads to encourage them to remain lying down or fall asleep within a certain timeframe.

Corrective Action:

1. The director will review the program policies and reinforce relevant regulations with providers, including appropriate behavior management strategies with infants by April 10, 2025.
2. All infant and toddler providers, including program management and any staff who occasionally work with infants and toddlers, will complete the "Intentional Interactions for Infant and Toddlers" training provided by Sanford Children's CHILD Services by May 31, 2025. The director will contact Sanford Children's CHILD Services to schedule the training by April 10, 2025.
3. All infant classroom providers will participate in technical assistance provided by Sanford Children's CHILD Services provides. The director will schedule technical assistance with Sanford Children's CHILD Services by April 10, 2025.
4. The program's behavior management policy will be reviewed and updated as needed to ensure it effectively addresses appropriate behavior management strategies for infants. Sanford Children's CHILD Services may assist in reviewing and enhancing these strategies.

1.

Supporting Evidence:

1. The director will retail all providers' training certificates for the "Intentional Interactions for Infant and Toddlers" training provided by Sanford Children's CHILD Services for OLA to review.
2. Verification of the dates when Sanford Children's CHILD Services provides technical assistance will be documented in each infant provider's personnel file to ensure proof of compliance.
3. The updated behavior management policy will be provided to OLA and reviewed with providers by April 15, 2025.
4. OLA will conduct monitoring visits for a period of 90 days.

How Maintained:

1. The director will observe all classrooms daily to ensure that appropriate behavior management strategies are followed.
2. Daily observations will be documented, including notes on whether coaching or training is needed for classroom providers.

Position Responsible:

Kiara Harkema - Director

Expected Completion Date:

June 30, 2025

Date Completed:

June 30, 2025

Corrective Action Plan #2**Administrative Rule:**

67:42:17:26

A nap mat, blanket, or other sleep surface, other than the floor, for children over one year of age must be available for each child during nap time.

A sleep surface must be maintained in good repair.

A provider shall follow the safe sleep practices contained in **Caring for Our Children: National Health and Safety Performance Standards, 4th Edition**, for infants under the age of one.

Summary of Non-Compliance Finding:

During a complaint investigation conducted by OLA on March 10, 2025, it was determined that infants under one year of age were placed on their stomachs for naps.

Corrective Action:

1. The director will review safe sleep regulations and policies with all infant providers by April 10, 2025.
2. Sanford Children's CHILD Services will provide technical assistance to the Infant One and Two classrooms. The director will contact Sanford Children's CHILD Services to schedule the technical assistance by April 10, 2025.
3. The program's safe sleep policy will be reviewed and updated, as needed, to ensure it effectively addresses safe sleep practices. Sanford Children's CHILD Services may assist in reviewing and enhancing the safe sleep policy.

Supporting Evidence:

1. Each provider's personnel file will contain a sign of understanding of safe sleep regulations as evidence of compliance, which OLA will review.
2. Verification of the dates when Sanford Children's CHILD Services provides technical assistance will be documented in each infant provider's personnel file to ensure proof of compliance.
3. The updated Safe Sleep Policy will be provided to OLA and reviewed with infant providers by April 15, 2025.
4. OLA will conduct monitoring visits for a period of 90 days.

How Maintained:

1. The director will observe all classrooms daily to ensure that safe sleep practices are followed.
2. Daily observations will be documented, including notes on whether coaching or training is needed for classroom providers.

Position Responsible:

Kiara Harkema - Director

Expected Completion Date:

June 30, 2025

Date Completed:

June 30, 2025

SIGNATURES

Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

Kiara Harkema

Provider Name



Signature of Provider

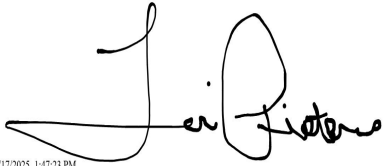
April 08, 2025

Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Teri Pieters

Printed Name of DSS Staff



4/17/2025, 1:47:23 PM

Signature of DSS Staff:

April 17, 2025

Date

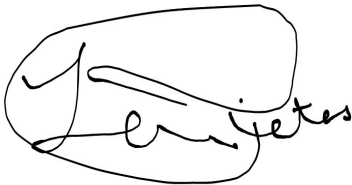
COMPLETION DETAILS

COMPLETION DATE: June 30, 2025

The Department of Social Services, Office of Licensing and Accreditation has reviewed the actions taken by the agency to resolve the above items and has accepted the above plan as completed.

Teri Pieters

Printed Name of DSS Staff



7/8/2025, 10:57:19 AM

Signature of DSS Staff:

June 30, 2025

Date