South Dakota Department of Social Services

DEPARTMENT OF SOCIAL SERVICES
OFFICE OF LICENSING & ACCREDITATION
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PIERRE, SD 57501
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Corrective Action Plan

Date Issued May 13, 2025 Status Closed

Provider Name	Canyon Hills Center
Provider Type	Youth Care
Provider Address	2519 Windmill Dr, Spearfish, SD 57783
Provider Contact	Amy Witt

The following administrative rules have been found to be out of compliance. A corrective action plan is required to bring the provider into compliance. Continued non-compliance could lead to revocation of your license.

Corrective Action Plan #1

Administrative Rule:

67:42:08:08

The face-to-face assessment required under the provisions of 42 C.F.R. § 483.358(f), as amended to January 1, 2007, must be provided by a physician, a licensed practitioner, a registered nurse, or a licensed social work associate who has a bachelor's degree and certification as a trainer in a nationally-recognized program of behavior management and personal restraint.

Summary of Non-Compliance Finding:

A staff shared during an interview that face to face assessments occasionally occur over zoom. Management staff confirmed a small fraction of face to face assessments are completed this way.

Corrective Action:

Effective immediately on May 8, 2025, all assessments will be provided face-to-face under provisions of 42 C.F.R. §483.358(f), as amended to January 1, 2007, by a physician, a licensed practitioner, a registered nurse, or a licensed social work associate that has a bachelor's degree and certification as a trainer in a nationally-recognized program of behavior management and personal restraint.

Supporting Evidence:

On May 8, 2025, CHC Program Director, Michelle Williamson provided guidance to CHC Senior Staff that "Effective immediately the 1 hour assessment must occur face to face in person assessment."A copy of this email is attached.All

staff were informed of this requirement on May 14, 2025, during the direct care staff meeting.

How Maintained:

Going forward program staff will be trained in the expectations of administrative rule 67:42:08:08 and a schedule of qualified staff assigned to conduct assessments will be maintained so that assessments be conducted following the administrative rule.The on call schedule is included this this CAP documentation.

The face to face assessment requirement has been added to the new staff orientation and shadowing packet:

Emergency Safety Physical Intervention - Basics

ESI- only can be used if a resident is a danger to themselves or others. This requires staff to attain an order from a license professional to engage in an ESI.

1 hour from the start of the ESI the resident must be assessed face to face by a license professional.

Position Responsible:	**Expected Completion Date:**	**Date Completed:**
Canyon Hills Center Program Director: Michelle Williamson	June 13, 2025	June 16, 2025

SIGNATURES

Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.

Amy Witt

Provider Name



June 16, 2025

Signature of Provider

Date

The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.

Kevin Kanta

Printed Name of DSS Staff



Signature of DSS Staff:

June 17, 2025

Date

COMPLETION DETAILS

COMPLETION DATE: June 17, 2025

The Department of Social Services, Office of Licensing and Accreditation has reviewed the actions taken by the agency to resolve the above items and has accepted the above plan as completed.

Kevin Kanta

Printed Name of DSS Staff



Signature of DSS Staff:

June 17, 2025

Date