

Date Issued March 09, 2025 Status Closed

Provider Name HAPPY HEARTS

Provider ID 018028715

Provider Address 419 N Oaks Ave, Hartford, SD 57033, USA

Provider Contact Linda McMahon

**The items listed below are those that the provider was not in compliance with at the time of the inspection.**

### Compliance Plan Action #1

**Administrative Rule:**

67:42:17:27

Before any medication is administered to a child, permission of the parent or guardian must be documented and must include the name of the child, the name of the medication, and the dates, times, and dosage of the medication. The medication must be provided by the parent and kept in the original container, with the original label. The label for a prescription medication must contain the child's name, the amount and frequency of dosage, the expiration date, the physician or other licensed practitioner's name, and instructions for storage. The medication must be returned to the parent when no longer needed or expired. The provider shall document, in the child's record, any medication administered to a child and shall include the dose, the name of the child, the time and date administered, and the name of the person administering the medication. The documentation must be retained for at least six months and be made available to the child's parent upon request.

**Summary of Non-Compliance Finding:**

Children's medications did not include the required criteria as outlined in 67:42:17:27.

**Corrections to be Made:**

The provider shall obtain all documentation for children's medications as outlined in 67:42:17:27.

**Corrections Made:**

The provider obtained current documentation for children's medications.

**Anticipated Completion Date:**

March 21, 2025

**Date Completed:**

March 19, 2025

### Compliance Plan Action #2

**Administrative Rule:**

67:42:17:29

A provider shall have a written care plan for each child who has a known food allergy. The plan must contain instructions regarding any food allergens, steps to be taken to avoid that food, and a detailed treatment plan to be implemented if the child has an allergic reaction.

**Summary of Non-Compliance Finding:**

A written allergic reaction care plan was not obtained for a child with allergies.

**Corrections to be Made:**

The provider will ensure a written allergic reaction care plan is obtained for all children with allergies.

**Corrections Made:**

A written allergic reaction care plan was obtained for the child with allergies.

**Anticipated Completion Date:**  
March 21, 2025

**Date Completed:**  
March 10, 2025

**Compliance Plan Action #3**

**Administrative Rule:**

67:42:17:42

A provider shall maintain a record for each child that includes:

- (1) The child's name and date of birth;
- (2) The parent or guardian's name and telephone number;
- (3) An emergency contact name and telephone number;
- (4) Parental permission for emergency medical treatment;
- (5) The names of individuals authorized to pick up the child;
- (6) Health information, including any allergies or special needs;
- (7) A current immunization record or, for a school-age program, the name of the child's school;
- (8) Parental permission for medication;
- (9) The child's attendance records;
- (10) The date of the child's enrollment; and
- (11) The date on which the child's enrollment ends.

The provider shall annually review and update each record required under this section, and make the child's record available to the department, upon request.

**Summary of Non-Compliance Finding:**

At the time of inspection, children's records did not meet all criteria as outlined in ARSD 67:42:17:42.

**Corrections to be Made:**

The provider will ensure all children's records meet the required criteria as outlined in ARSD 67:42:17:42.

**Corrections Made:**

The provider obtained documentation to ensure all children's records meet the required criteria as outlined in ARSD 67:42:17:42.

**Anticipated Completion Date:**  
March 21, 2025

**Date Completed:**  
March 25, 2025

**Compliance Plan Action #4**

**Administrative Rule:**

67:42:17:15

A child care provider shall maintain a record for each employee that includes:

- (1) The employee's name and date of birth;
- (2) The dates on which the employee began and ended employment;
- (3) Documentation of orientation and ongoing annual training, if the employee provides direct care and supervision of children;

(4) A statement that:

(4a) Defines child abuse and neglect;

(4b) Sets forth the employee's responsibility to report all incidents of child abuse or neglect in accordance with SDCL 26-8A-3 and 26-8A-8; and

(4c) Is signed by the employee; and

(5) The results of the background check.

All records required by this section must be reviewed and updated at least annually by the provider, made available to the department for verification of the contents, and retained by the provider for six months after the employee leaves the program.

**Summary of Non-Compliance Finding:**

At the time of inspection, staff records did not meet the required criteria as outlined in ARSD 67:42:17:15.

**Corrections to be Made:**

The provider will ensure all staff records maintain all the required criteria as outlined in ARSD 67:42:17:15.

**Corrections Made:**

The provider maintains current staff records including all the required criteria as outlined in ARSD 67:42:17:15.

**Anticipated Completion Date:**

March 21, 2025

**Date Completed:**

March 19, 2025

**Compliance Plan Action #5**

**Administrative Rule:**

67:42:17:17

All providers shall, within ninety days after the date of employment, complete and obtain documentation of orientation training in the following areas:

(1) Prevention and control of infectious diseases;

(2) Prevention of sudden infant death syndrome and the use of safe sleep practices, if infant care is provided;

(3) Administration of medication;

(4) Prevention of and response to an emergency due to food allergies and other allergic reactions;

(5) Building and physical premises safety;

(6) Prevention of shaken baby syndrome and abusive head trauma, if infant care is provided;

(7) Emergency preparedness and response planning for an emergency resulting from a natural disaster or man-caused event;

(8) Handling and storage of hazardous materials and the appropriate disposal of biological contaminants;

(9) Precautions in transporting a child, if the program provides transportation;

(10) Recognition and reporting of child abuse and neglect;

(11) Pediatric first aid;

(12) Pediatric cardiopulmonary resuscitation; and

(13) Child development.

Before a provider may care for children without supervision, the provider must complete orientation training in each of the areas listed in this section.

**Summary of Non-Compliance Finding:**

Documentation of orientation training was not on file within 90 days of employment for a staff member.

**Corrections to be Made:**

Documentation of orientation training shall be obtained as outlined in ARSD 67:42:17:17.

**Corrections Made:**

The current documentation of orientation training for all staff members was submitted.

**Anticipated Completion Date:**

March 21, 2025

**Date Completed:**

March 25, 2025

**Compliance Plan Action #6**

**Administrative Rule:**

67:42:17:43

A provider shall have:

- (1) A written emergency preparedness and response plan for emergencies resulting from a natural disaster or a man-caused event;
- (2) A written plan for evacuation, relocation, shelter-in-place, or a lock-down, that includes accommodations for infants, toddlers, and children with disabilities or medical conditions;
- (3) A written procedure for communication and reunification with parents; and
- (4) A written procedure for the continuity of operations.

A provider shall practice the evacuation, shelter-in-place, and lock down procedures, outlined in the emergency preparedness and response plan, at least twice each calendar year. The provider shall document the dates on which the procedures are practiced. A provider shall communicate the emergency preparedness and response plan to each individual at the time the individual begins employment. Except for family day care, all child care providers shall have liability insurance. Proof of current liability insurance shall be made available to the department, upon request.

**Summary of Non-Compliance Finding:**

A written emergency preparedness and response plan was not available at the time of inspection.

**Corrections to be Made:**

Documentation of a written emergency preparedness and response plan must be obtained.

**Corrections Made:**

A written emergency preparedness and response plan was submitted.

**Anticipated Completion Date:**

March 21, 2025

**Date Completed:**

March 21, 2025

**Compliance Plan Action #7**

**Administrative Rule:**

67:42:17:39

For family day care providers, unused electrical outlets must have an outlet plug cover, have a tamper-resistant cover, or be made inaccessible to a child. For center and school-age programs, unused electrical outlets must have a self-closing outlet cover or tamper-resistant cover.

**Summary of Non-Compliance Finding:**

At the time of inspection, an outlet did not have a tamper-resistant cover.

**Corrections to be Made:**

The provider shall ensure all electrical outlets have a tamper-resistant cover.

**Corrections Made:**

The provider installed a tamper-resistant cover for the electrical outlet.

**Anticipated Completion Date:**  
March 21, 2025

**Date Completed:**  
March 10, 2025

**Your signature below certifies you have read and understand the non-compliance findings and agree to make corrections to be compliant with the identified administrative rules.**

Linda McMahon

Printed Name of Provider/Agency Contact



Signature of Provider/Agency Contact

March 09, 2025

Date

**The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.**

Morgan Jensen

Printed Name of DSS Staff



3/3/2025, 11:00:29 AM

Signature of DSS Staff:

March 03, 2025

Date